How to apply & pay for winter storage on Webcollect

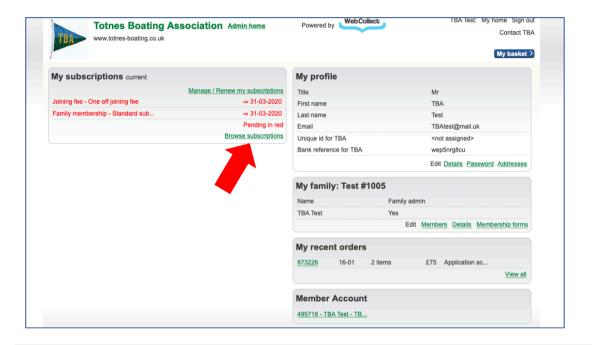
PLEASE NOTE THIS IS VERY HARD TO DO ON A PHONE – IT IS BEST TO USE A COMPUTER OR LAPTOP OR AFTER THAT USE A TABLET OR IPAD.

1

Go to your home page and click on <u>Browse subscriptions</u>. The red arrow below shows where this is on your page.

If you do not know how to get to that please see the guide on the website called 'Getting started on Webcollect'

Note that you are not 'renewing' as you have not yet applied for winter storage on Webcollect.



2

Then under 'Subscriptions' you will see a number of tabs that you can select. **Do <u>not click on the Renew button</u>** – that will only work next year when you renew your winter storage on Webcollect. For now you need to select the tab that you want ie Winter Storage.

Select Winter Storage tab



3

Select the band that fits your boat length.



When you have made your selection you can view your basket and check out – see the top right corner of the screen.

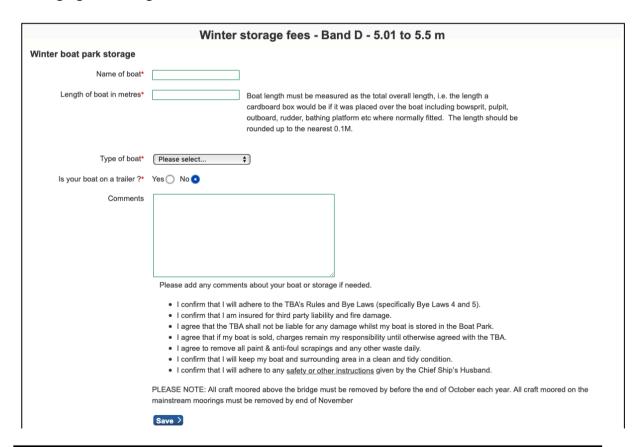


You can review your items in the basket then go to check out – just like any online shopping such as Amazon.



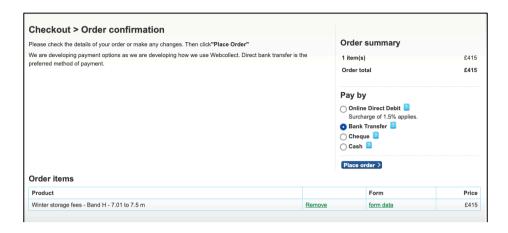
The system will ask you to check your details, including the application form. Please update if appropriate and select continue. Please help us to understand our membership by filling this in.

You will also be taken to a form to collect information about your boat etc to help us with managing the storage. This looks like this.





When this is all completed then you can check out. The screen will look something like this



You can now choose to pay a number of ways:

- 1. You can pay by online direct debit (a system called GoCardless will ask for your banking details you only need to set this up once). TBA is charged a fee of 1.5% for this and this will be added to your order.
- 2. You can pay by bank transfer there are no fees, we just ask that you quote the reference number the system gives when you check out.
- 3. You can pay by cheque sent to the Treasurer at TBA.
- 4. You can pay by cash but only if you pay the cash into an HSBC bank quoting our bank details (sort code 40-44-24 Account number 90815012)

Methods 2 and 3 are best. Most people use the bank transfer.

You will get a confirmation email when payment is received.